VERTEX SOLUTIONS

Company Profile

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COMPANY OVERVIEW

ABOUT US

Vertex Solutions is a leading technology partner dedicated to delivering cutting-edge IT solutions that empower businesses to thrive in the digital age. We specialize in providing a comprehensive range of services, including IT infrastructure solutions, software development, and managed services, tailored to meet the unique needs of our clients. We pride ourselves on our commitment to excellence, innovation, and customer satisfaction. With a team of skilled professionals and a deep understanding of the latest technologies, we strive to exceed expectations and deliver tangible results that drive our clients' success. We are committed to building long-term partnerships with our clients, providing ongoing support and maintenance to ensure their systems operate at peak performance. We are a trusted partner for businesses seeking to leverage technology to gain a competitive advantage and achieve their strategic goals.

OUR PROCESS

MISSION

Our mission is to be a leading technology based service and solutions that drive digital growth for our clients, empowering them to thrive in the digital age. We aim to provide cutting-edge solutions that are tailored to their unique business needs and challenges, ensuring maximum impact and long-term success.

VISION

Our vision is to become the most trusted and innovative technology partner in the region, recognized for our exceptional expertise, customer-centric approach, and our commitment to driving sustainable growth and prosperity for our clients and the broader ecosystem.

WHAT WE DO

- IT Infrastructure Solutions
- Software Solutions
- Maintenance & Support SLAs
- Managed Services & Cloud Solutions
- UI/UX & Graphic Design

IT INFRASTRUCTURE SOLUTIONS

IP Telephony Solutions

Vertex Solutions offers cutting-edge IP telephony solutions that leverage the power of internet protocol technology to deliver high-quality, feature-rich communications for businesses of all sizes. We provide a wide range of services, including VoIP (Voice over Internet Protocol) solutions, unified communications platforms, and managed IP telephony services.

Brands: Yealink, Grandstream

LAN & WAN Networking Solutions

Vertex Solutions offers robust and secure LAN (Local Area Network) and WAN (Wide Area Network) solutions to ensure seamless data flow across your organization. We provide a wide range of services, including network design and implementation, network security, and managed network services.

Brands: Cisco, H3C

Network & Cyber Security Solutions

Vertex Solutions offers comprehensive network and cyber security solutions to protect your business from cyberattacks and data breaches. We provide a wide range of services, including firewalls, intrusion detection and prevention systems, vulnerability assessments, and managed security services.

Brands: Fortinet, Sophos, Kaspersky

Server & Storage Solutions

Our high-performance servers are a crucial component of your IT infrastructure, providing the processing power and memory needed to run your applications and data. We offer a wide range of server solutions from leading vendors, including Dell, HP, and Lenovo.

Brands: Dell, Lenovo

Desktops, Laptops & Thin Clients

We provide a wide range of computing devices to meet the diverse needs of your employees, including desktops, laptops, and thin clients. We offer a variety of models from leading vendors, including Dell, HP, and Lenovo.

Brands: Dell, Lenovo

Data Center & Power Solutions

We provide a wide range of data center and power solutions to ensure the reliability and efficiency of your IT infrastructure. We offer a variety of solutions from leading vendors, including APC, Vertiv, and Legrand.

Brands: APC, Vertiv, Legrand

Wi-Fi Solutions

We provide high-speed and secure wireless networking solutions to keep your employees and customers connected. We offer a wide range of products, including Wi-Fi access points, routers, and controllers from leading vendors, including Cisco, H3C, and Grandstream.

Brands: Cisco, H3C, Grandstream

AV Surveillance Solutions

Vertex Solutions offers comprehensive audio-visual and surveillance solutions to enhance communication and security in your organization. We provide a wide range of products and services, including video conferencing systems, digital signage, and security cameras.

Brands: Jabra, Grandstream, Dahua

Access Control Systems

Access control and biometrics solutions are crucial for securing your premises and data. We provide a wide range of solutions, including biometric scanners, access control systems, and time and attendance systems from leading vendors.

Brands: ZKTeco, Jabra, Grandstream

Structured Cabling

We provide high-quality structured cabling solutions to ensure the reliable and efficient transmission of data, voice, and video. We offer a wide range of products from leading vendors, including Cisco, Commscope, and Legrand.

Brands: Cisco, Commscope

Software Solutions

Software as a Service

We provide a wide range of software as a service (SaaS) solutions to streamline your business operations and boost productivity. Our SaaS solutions offer a variety of benefits, including cost savings, scalability, and accessibility.

Software Licensing & Renewal

We provide software licensing and renewal services to ensure your business is compliant with software vendor terms and conditions. We can help you manage your software licenses and renewals to avoid penalties and disruptions.

HCI (Hyper-Converged Infrastructure) Solutions

We provide HCI solutions that combine compute, storage, and networking into a single, software-defined platform. This simplifies IT infrastructure management and improves scalability.

MAINTENANCE & SUPPORT SLAS

Annual Maintenance Support

We provide 24/7 annual maintenance support for your critical IT infrastructure, including hardware and software. We offer various support levels to meet your specific needs and budget.

Network Support SLAs

Our network support SLAs provide guaranteed response times and resolution times for network issues, ensuring minimal disruption to your business operations. We offer various SLA tiers with different response times and service levels.

Desktop Services SLAs

We provide SLAs for desktop services, including hardware and software support, troubleshooting, and user training. These SLAs ensure that your employees can work efficiently and productively.

LAN / WAN Management SLAs

We provide LAN and WAN management SLAs to ensure the reliable and secure operation of your network infrastructure. These SLAs include proactive monitoring, maintenance, and troubleshooting services.

IP Telephony SLAs

We provide SLAs for IP telephony services, ensuring high-quality voice communications and minimal downtime. These SLAs include proactive monitoring, maintenance, and troubleshooting services.

Power System SLAs

We provide SLAs for power system maintenance and support, including preventative maintenance, battery monitoring, and emergency repairs. These SLAs ensure that your critical IT infrastructure is protected from power outages and disruptions.

Managed Services

Managed IT Solutions

We provide a wide range of managed IT solutions, including Managed IT as a Service (MaaS), Managed Cloud Services, and Managed Infrastructure Services. These solutions provide your business with the expertise and resources it needs to manage its IT infrastructure effectively and efficiently.

Managed Infrastructure Solutions

We provide managed infrastructure solutions, including network monitoring, server monitoring, and cloud infrastructure management. These solutions provide you with real-time visibility into your IT infrastructure and help you to prevent downtime and improve performance.

Managed Wi-Fi Solutions

We provide managed Wi-Fi solutions, including network design, installation, and management services. These solutions provide your business with a secure and reliable wireless network infrastructure.

Cloud Solutions

Microsoft Azure

We leverage Microsoft Azure's robust cloud platform to provide a wide range of services, including virtual machines, storage, and networking, to meet your business needs. We can help you to migrate your applications and data to the cloud, optimize your cloud infrastructure, and manage your cloud environment.

Google Cloud Platform (GCP)

We leverage Google Cloud Platform's (GCP) powerful infrastructure and services to provide scalable, secure, and cost-effective solutions for your business. We can help you to migrate your applications and data to the cloud, optimize your cloud infrastructure, and manage your cloud environment.

Managed Security Solutions

We provide a wide range of managed security services, including firewall management, intrusion detection and prevention, and vulnerability scanning. These services help to protect your business from cyberattacks and data breaches.

UI/UX DESIGN & GRAPHIC DESIGN

We leverage our creative expertise to design user-friendly and visually appealing interfaces that enhance the user experience and drive engagement. We can also create stunning graphic and motion graphics to enhance your brand identity and marketing efforts.

OUR DESIGN SERVICES INCLUDE

- UI/UX Design for Web & Mobile
- Wireframing & Prototyping
- Brand Identity Design
- Marketing Materials & Social Media Design
- Motion Graphics & Animations

OUR CLIENTS

Cloudnet · Exporo · Lucid Imports · Merck · Hudson Pharma · The Journal Foundation

OUR LOCATION

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THANKS FOR READING COMPANY PROFILE